

Frequently Asked Questions—FAQ's

- **Wondering if the BOM with the part numbers will be accessible like before?**

Once you submit for pricing in QuickPack, a new view will appear called View Bill of Material. The part numbers will be visible on this view.
- **Deb mentioned that dry contacts were no longer going to be located where they have been previously. Do we know where they will be located going forward?**

The Dry Contacts now have their own characteristic directly below the Electrical System Access., Installed characteristic.
- **Are there any other selections that have been changed like this?**

The Flex Fuel Lines now have their own characteristic. Please refer to the Quick Reference Guide posted in QuickPack Help tab.
- **Why was it necessary to remove the part numbers? We use this frequently to look up parts that were missing, or even to get the correct part number for an extended warranty?**

This change was implemented to standardize the process for configuring a model across all models. By utilizing this function in SAP it was recommended that we use the true Variant Pricing model which shows options for a configured product as a feature rather than a material. You will still be able to review the part numbers by using the View Bill of Material output in QuickPack.
- **Why doesn't the ES line show now?**

The ES item is now part of the configured product and added inside the SAP configurator. We are now able to use the standard option and have an adder or a deduct, which makes the process faster.
- **Can you show more description of the Sound Enclosure, whether it is Level 1 or 2?**

Models that have both options will have “sound” and “sound level 2”.
- **Extended Warranty - Is there a way to hide the standard warranty, and not show both std and extended?**

On the Preview Quote only the warranty selected will be printed.
- **Can you show more information regarding the ES item?**

We are limited to 30 characters, however, will be standardizing in the descriptions.
- **Will we be able to see the pricing anywhere for the installed kits?**

The only place to see a list price for installed kits will be on the Price List.
- **Can we change the tag line ourselves?**

Tag line can be changed by sending it to KPS. Or the user can just type over the existing one as they need to.